

00:22:22 Patty Young: Welcome Everyone! Feel free to use chat to ask questions.

00:40:17 Carol Gibson: If you just pull the child out because of his or her age, when you make them their own family, should the family record be active? We were making the family inactive, but keeping the member active.

00:49:40 Barry Metzentine: How to guide and video on entering marriage sacrament <https://gbdio-parish.freshdesk.com/support/solutions/articles/44002211991-how-to-enter-matrimony-marriage-sacrament-records> How to guide and video on pulling someone into their own family, or adding a member to an existing family <https://gbdio-parish.freshdesk.com/support/solutions/articles/44002211226-kossje>:

00:54:49 kossje: What if someone hyphenates name, because when I try to search with the last name Jones, it does not come up because she is entered as Smith-Jones and then I have to search for Smith, however I didn't know her as Smith, I only know her as Jones, and I don't know her husband is Jones because I'm new in the parish...

00:55:27 Roy Versteegen: <https://gbdio-parish.freshdesk.com/support/home>

00:56:35 Roy Versteegen: This is the fresh desk managed by Parish Operations and we place material on this site specific to Gabriel Software.

00:59:33 Carol Gibson: How should we put the family info in if they both keep their own last names?

01:13:43 Barb Trempe: In the Parish where Trixie becomes pink, should we change her status?

01:15:17 kossje: Is there a process for when a family leaves my parish and joins a new parish. Will Gabriel send a notification to the parish that they left so that our parish is made aware right away? How do we get notified that they moved?

01:20:55 kossje: Yes

01:24:51 Donna Armstrong: Reminder: Marriage dates have to match exactly for them to show up on reports. If a number is transposed, they will not show up.

01:35:43 Patty Young: Would a webinar on handling family duplicates be of value for a topic?

01:36:10 Carol Gibson: Yes

01:36:34 St. Gregory: yes

01:37:04 CMolitor: yes

01:38:47 Carol Gibson: Thank you!