

Web Workshop

Gabriel: Getting Back to Basics - Family and Member Maintenance (Part 2)



We are excited to offer another episode of **Gabriel- Getting Back to Basics Part II on October 13 at 9:30 am**. We will continue with demonstrating [Family and Member Maintenance Basics](#) using a trainer to student format. Join us as Donna Armstrong of St Pius X Parish, Appleton, leads us thru the family & member screens and answers questions. We'll do a brief over and then continue where we left off in August. The **Zoom meeting ID is 835 2793 8153 and Passcode: Gabriel**.

If you missed the Back to Basics Part I, we have the recording available on our Freshdesk site at <https://gbdioc-parish.freshdesk.com/support/home>.

Also available below are links to some helpful how-to guides and videos on Freshdesk on Family & Member Maintenance and Family Statuses.

Looking ahead; our October 27 Webinar will be on the "Ins and Outs of User Security". Armand Brunelle, of Gabriel Soft, will go thru the types of user security and how to apply them as well as managing users as they leave your parish.

**Oct 13-Webinar: Back to Basics, Family & Member Pt. 2.
Meeting ID 835 2793-8153, Passcode: Gabriel**

[Click here for Family & Member Search How-to Guide](#)

[Family Status Defined](#)

[Adding a Family & Associated Member Records, and avoiding duplicates](#)

Barry Metzentine

Parish Ops & Mission Planning Director
bmetzentine@gbdioc.org, (920) 272-8297

Jennifer Buechel

Parish Ops & Mission Planning Assistant Director
jbuechel@gbdioc.org, (920) 272-8312

Diocesan Gabriel Support web page: **FreshDesk**
Gabriel Support: support@gabrielsoft.com, (774) 203-9480, or **Select Gabriel Help on the bottom of every Gabriel page.**

Patty Young

Parish Ops & Mission Planning Coordinator
pyoung@gbdioc.org, (920) 272-8295

Lori Paul

Re-Engagement Task Force Advancement
Director for Catholic Schools
<mailto:lpaul@gbdioc.org>, (920) 272-8163

Roy Verstegen

IT Systems Administrator
IThelpdesk@gbdioc.org, (920) 272-8111