

00:30:29 Roy Versteegen: <https://gbdioc-parish.freshdesk.com/support/home>

00:38:46 Jeannine: I was under the impression that member status should never be inactive because that makes them inactive at all the other parishes they are associated with. Has this changed?

Gabriel only converts all members to inactive when family status is made inactive is if the only parish listed is your parish.

00:50:42 Sally: which report is this exactly?

Family Status with Registration Status

00:51:02 Meredith Lauer: Is there still a way to search for Unregistered people once they are marked as such? IE - if I want to look up a parishioner who is deceased

In the Family Search choose your status type and change "all parishioners" to non-registered only"

00:51:10 Jen Buechel: Under Families: Family Status with Registration Status

00:52:53 Business Manager: do we have to mark widow/widower?

Yes, for the spouse of a deceased member, you would make their marital status "widow/widower"

00:55:42 jillcarey: Is it ok if a "deceased" family is marked Inactive but the members are marked as deceased?

If all members are deceased – then the family is marked deceased.

00:56:10 Debby Meunier: Could a contributor be someone who simply pays for a Mass Intention?

00:56:23 Diane Fidler: So it is correct to not add a Contributor only on the church tab- It remains unregistered?

If a family is a contributor only for your parish, they should not have the "Registered blue dot" on your parish.

00:57:27 tnoel: What is the unregistered used for on this screen?

Unregistered removes the family from being included in your or any parish's Registered family count.

00:59:46 llynch: how can you pull a member out of family from another church to create their own family at your church.

<https://gbdioc-parish.freshdesk.com/support/solutions/articles/44002211226-how-to-separate-a-family-create-a-new-family-or-add-to-existing-family>

01:00:36 Karen Peterson: Would there be a difference between Moved or Inactive for your scenario?

Moved really means – moved out of the diocese.

<https://gbdioc-parish.freshdesk.com/support/solutions/articles/44000864985-family-status-options-defined>

01:06:33 Randall Van Handel: what a team!!!!

01:08:37 cherylk: If we haven't used the "moved" status before, do we need to go back to find anyone that moved out of the Diocese? Or can we start today?

Start today

01:08:51 Debby Meunier: Does the family have to initiate the change in address?

No – it can come from returned mail. If you know a family has moved but not updated address, reach out to them

01:09:30 llynch: I am asking the question in reverse. I want a member from a different church as a new family in my church. For example a young person is getting married at our church and is a registered member under their parents.

You should contact the parish the young person is registered at and ask them to separate the young person into their own family and then pull that young person's new family into your parish. It is okay to pull the young person's whole family into your parish and separate the young person into a new family. But always notate this and let the parish you are pulling from know that you've done this. <https://gbdioc-parish.freshdesk.com/support/solutions/articles/44002211226-how-to-separate-a-family-create-a-new-family-or-add-to-existing-family>

01:10:47 Bethany Doll: if you are making a new family because parents are divorced/separated - is there a way to still show that they used to be part of the first family? (that they used to be married to a certain person/have children)?

<https://gbdioc-parish.freshdesk.com/support/solutions/articles/44002211226-how-to-separate-a-family-create-a-new-family-or-add-to-existing-family>

01:12:27 Vickie: Sometimes after a wedding, we want to add a person from elsewhere, but the parents are not part of our parish. It seems that we have to add the "potential" parents first in order to find the correct person. The bride or groom usually don't have the same address as the parent any more. Then we have to go back and get rid of the added family from our parish. It seems that all family members should be visible to others without having to add the family just to see the names to know if they are the correct people.

See 01:09:30

01:12:49 llynch: I want to move a "member only" to create a new family.

01:13:23 Debby Meunier: So if Faith Formation gets returned mail, that is cause to update the parish directory in Gabriel

Yes

01:15:31 llynch: that's what I have been doing :), and then I delete the family from my church.

It is okay to remove the family from your church in this instance. Again please notate in the parents family that you have done so and email the parent's parish as a courtesy. This is the one and only instance that it is okay to delete your church from a family.

01:18:39 Vickie: Some folks that divorce don't necessarily go around publicizing it. Do we mark it if the couple does not actually tell us?

You don't have to make the parents divorced, nor notate in the comments. If you've separated one spouse into their own family a simple note like "Pulled Jim into a new family" would suffice.

01:20:29 Our Lady of Lourdes: Member search you are not able to pull into a family.

Correct – Member search won't allow you to pull someone out of the family – you have to do that in the member within the family.

01:22:24 Meredith Lauer: Is there a way that the default member status could match the family status when it is entered?

Member status is determined by the parish of registry and for each member may not match the family status, i.e. high school age children may be inactive, whereas parents are active.

01:22:44 Vickie: I don't think that helps seeing we need to know which parents are really the correct one. I think of this with common family names, like John Smith. You could have to pull up 6 John Smith's to find the right one. Either way, we have been figuring it out and then we delete the incorrect families from our parish.

If you find multiple families with the same address and matching names, you should not delete the families. You should inform Gabriel you have duplicate families and have them merged into one family. These instances are very easy to find when searching by address rather than name.

01:25:46 anne g: I enter my contributor only as inactive

The contributor only would be at the family level, the member level would be inactive.

01:27:29 Our Lady of Lourdes: If you change a member status does it change it at the parish of registration? Example a parish has them registered and active but then the family gives at another parish - if the contributor parish changes the member records to inactive wouldn't that change the member at the parish of registration?

A person can have only one member status regardless of the number of parishes they are associated with. Unless you are the parish of registry, you should not change the status of a member. The parish of registry "controls" the member status.

01:28:05 Vickie: If they are contributor only at one parish, it seems they shouldn't be marked inactive because they would be marked inactive at any other parish they go to. Correct? (correct)

01:30:42 Laura Savoie: if you search a family not in your parish for information and pull them into your parish. If you do not want them to stay in your parish is the only way to remove them to use "delete"

Correct – remember you will only be able to see the family information as it pertains to your parish. You would not be able to see if they've made contributions to the other parish or if they sit on any Committees, nor PRM notes.

01:31:16 Jeannine: So under what circumstances would you have a member status as inactive?

Inactive member is determined by parish of registry, and indicates the person no longer participates in the activities of the parish.

01:31:42 Debby Meunier: So one parish's error could affect other parish's member statuses. (unfortunately, yes)

01:32:50 Vickie: Sorry. I don't have a mic.

01:32:55 Bethany Doll: Can a registered member of another parish be part of a committee in my parish, just as long as I "add" them to my parish as "religious ed only" or some other status?

Yes – they can be on your committee if they have an active member status. The only exception to this is if your Parish pulls them in as "Visitor", then inactive member status won't affect ability to be on a committee.

01:33:20 Debby Meunier: If you regularly run the "Family status with registration " status....it will show you if any of your statuses were changed by other parishes?

The report will show if, from your parish's perspective, the family status and Registration status has changed. It will not show anything regarding Member status.

01:34:24 Jill Eaton: When I make a family at my parish "Inactive" it will automatically make all the members of that family "Inactive" (you need to exit the family and come back in and then all members become inactive) so I don't think that the member status follows to other churches then.

It will only make the entire family's members inactive if you are the only parish listed. It won't do that if other parishes have a relationship with the family.

01:34:43 Meredith Lauer: I have another question related to marking a family Inactive and having that status go to all parishes...

01:35:55 Susan Dean: Where can I go back and rewatch this recorded zoom meeting?

01:36:01 Sue Krueger: If you mark a family status as inactive you can't post a contribution to their name... is that correct?

To post contributions to a family they cannot be inactive or deceased. If they are inactive and they make a donation, you would update their status to contributor.

01:36:18 Laura Savoie: If your child adult remains in the diocese still, they should remain active even if not participating in a parish?

The member status of an adult child is determined by the parish. It is okay to leave them as active. If over the age of 26, they should be moved to their own family, regardless of their address.

01:37:05 Bethany Doll: Thank you!

01:40:14 Jen Buechel: You can re-watch this ZOOM session via a posting on FreshDesk... it should be available in a day or so at <https://gbdio-parish.freshdesk.com/support/home>

01:43:32 Diane Fidler: So if there are other Parishes listed with any status we should not be changing member statuscorrect? (yes – correct)

01:46:59 Barry Metzentine: Blessings to all - a great connection and collaborative exchange!

01:48:07 Maximus Cabey: Thanks everyone!